

# LET'S WORK TOGETHER ON YOUR NEXT BUILDING OR RENOVATION PROJECT



the power of possibility  
débordant d'énergie

## Contact NB Power

Get us involved early in your building or renovating project.

- ☎ Simply give us a call at **1 800 663-6272**.
- @ Prefer a self-serve option? For a new construction, visit **[www.nbpower.com/newconnection](http://www.nbpower.com/newconnection)**
- ✔ Don't forget energy efficiency! Visit **[SaveEnergyNB.ca](http://SaveEnergyNB.ca)** to see if you can get money back

## To get started, ensure you have the following

- ✔ your contact information, including an email address, so we can send you status updates
- ✔ contact details for your certified electrical contractor if you want us to be able to speak with them
- ✔ two pieces of government-issued ID (one must include date of birth)
- ✔ exact location of your property or nearest civic or 911 address
- ✔ have a basic understanding of the work being performed by your electrical contractor

We will provide you with an NB Power work order number to give to your electrical contractor.

## Wiring Permit Application

Your electrical contractor will require a Wiring Permit Application. The permit is issued by Technical Inspection Services through the Department of Public Safety (non-NB Power fees will apply).

## Site Consultation

Once the Wiring Permit Application has been received NB Power will contact you within five business days to discuss the work that needs to be performed and arrange a site visit, if required.

## Customer Contribution

Depending on your project, NB Power may require a customer contribution payment to proceed with the work order. We will send you the details of the contribution.

This payment may include costs for additional poles and other materials.

## Your To Do List

You may have some actions to do before the work can proceed, including

- ✔ applying for a building permit
- ✔ tree trimming
- ✔ paying a contribution

## Our To Do List

NB Power may also have a list of actions to carry out for your request, including

- ✔ adding poles or powerlines
- ✔ underground locates for electrical wires
- ✔ tree trimming near energized lines

## Final Requirements

- ✔ for new construction, your electrical contractor is responsible to contact Technical Inspection Services to coordinate a final inspection
- ✔ for renovations, your electrical contractor needs to contact NB Power to schedule an appointment to safely disconnect and reconnect the meter

## Connecting your Power

Once all requirements have been met, we'll connect your power.

We'll provide the connection date by email if you're signed up for updates, or you can call us to confirm your connection date.

**We wish you success with your project and are here to help with solutions to power your life.**

Sandy,  
Customer Care Advisor

